

YOUR DOLLARS AT WORK



Your support helped us be responsive during a challenging year, helping ensure our most vulnerable community members were cared for and connected.

We were able to continue our focus on building resilience through integrated care with physical and mental health services, economic supports, social-emotional supports and developmental resources.

Our annual operating results were favourable for the year, with total revenue of \$17 million against total expenses of \$16.9 million, resulting in a net position of \$125,565 after expenses.

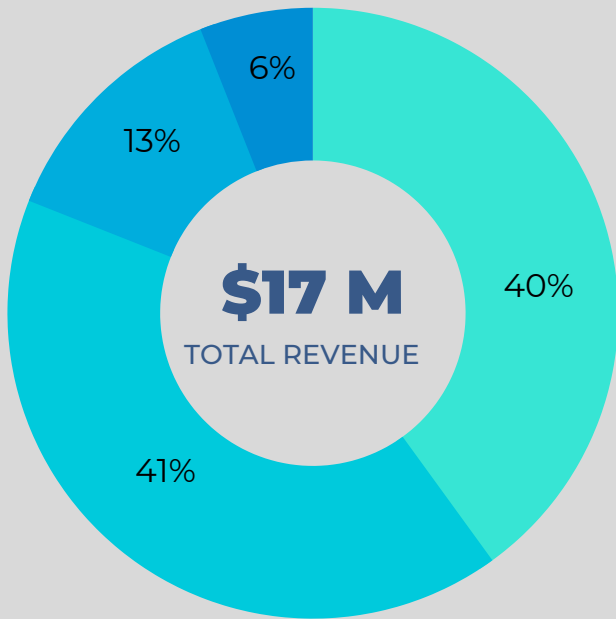
CUPS received and incurred close to \$1 million to support an escalated demand for services as a result of COVID-19.

CUPS continues to have a strong overall financial position and is positioned for long-term financial sustainment with an overall year-end fund balance of \$18 million, comprised of \$14.5 million in capital assets, inclusive of two wholly-owned properties, \$1.3 million in long-term sustainability fund, inclusive of building life cycle reserve and \$2 million in working capital.

We use our collective strength to magnify our impact, leveraging donors' dollars to build a more resilient community.

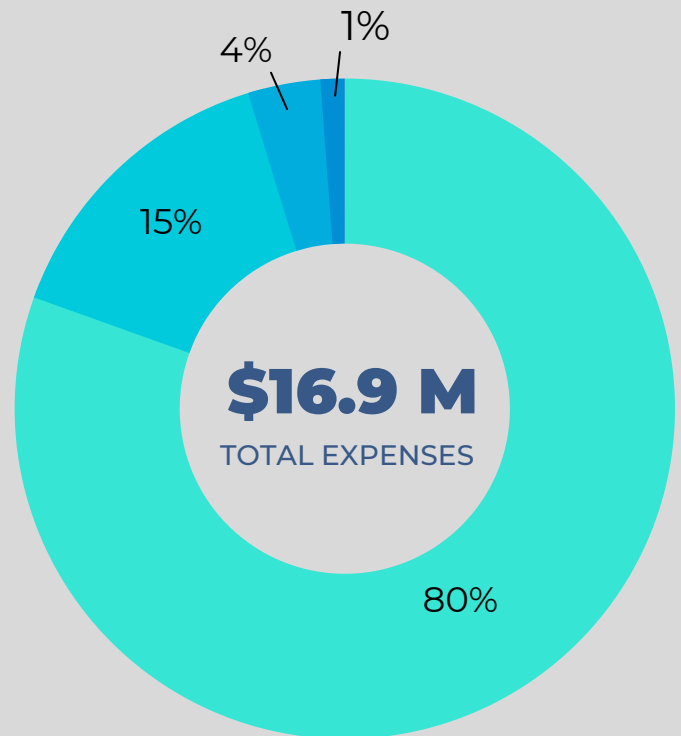
Our full audited financial statements are [available here](#).

FINANCIAL HIGHLIGHTS



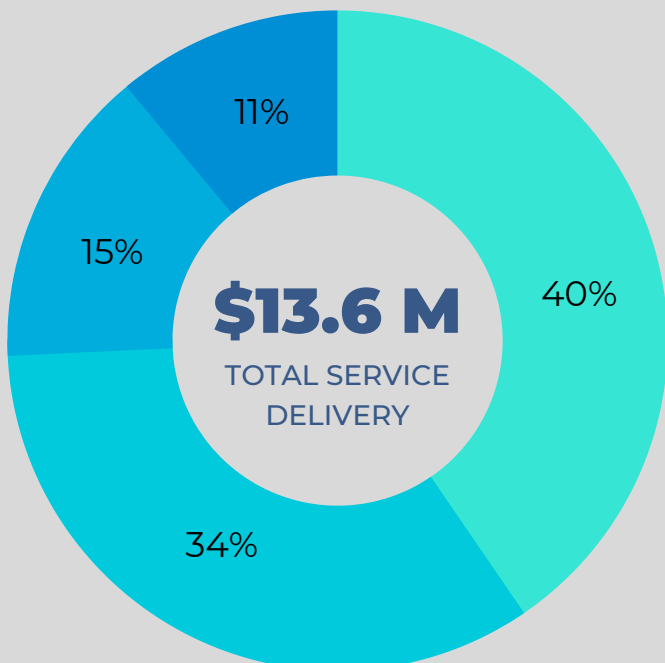
FUNDING SOURCES

- COMMUNITY PARTNERS & FOUNDATIONS
- GOVERNMENT
- DONATIONS, FUNDRAISING, OTHER
- COVID-SPECIFIC COMMUNITY SUPPORT



FUNDING USE

- SERVICE DELIVERY
- ADMINISTRATION
- AMORTIZATION
- FUNDRAISING



SERVICE DELIVERY

- PHYSICAL AND MENTAL HEALTH SERVICES
- ECONOMIC SUPPORTS
- SOCIAL EMOTIONAL SUPPORTS
- DEVELOPMENTAL RESOURCES